**The Claim File**

Investigation Exercise

In this exercise, you will answer questions about basic claim file information.

**WARNING:** For this lab, every student will use the same user login. Therefore, do not modify any data. Never click an **Update** button!

Log on to ClaimCenter as Andy Applegate (user "aapplegate" with password "gw"). Using the claim search widget in the **Claim** tab's menu, navigate to claim 235-53-365870. Answer the following questions about the claim file.

1. On what date did the policy become effective? On what date does the policy expire? Does the date of loss occur on a date when the policy was effective?

1. The date of loss appears in the info bar.

2. There are two people covered on the policy. Is either one of them a claimant on the claim?

3. Which of the following best describes the cause of the loss?

a) Collision with a stationary object

b) Collision with a pedestrian

c) Collision with motor vehicle

4. How many exposures does the claim have?

5. The first exposure is associated with claimant Ray Newton and collision coverage. What is the incident associated to this exposure?

6. Which open activity associated to the claim has the earliest due date?

7. How many documents are associated with the claim?

8. According to the notes, which party believes it is at fault, the insured driver or the third-party claimant?

9. How much remaining money is being reserved for payments that might need to be made on the claim?

10. What is the total amount of money that has actually been paid so far on the claim?

11. To which user has the claim been assigned? Which group?

12. Has any user been designated as the Subrogation Owner on the claim? If so, who?

1. "Subrogation owner" is a role that a ClaimCenter user can have on the claim. Claim roles are listed on the **Parties Involved -> Users** screen.